Pacific Financial Technical Assistance Centre
FY 2020 Revenue Administration Workplan
March 27, 2019
Georg Eysselein
### Revenue Administration - FY2020 Plans & Priorities

<table>
<thead>
<tr>
<th>Planned (includes Legal)</th>
<th>Vs FY19 Outturn</th>
<th>Increase FY 20 vs FY 19</th>
<th>Increase FY 20 vs FY 18</th>
</tr>
</thead>
<tbody>
<tr>
<td>70 missions</td>
<td>55 missions</td>
<td>27%</td>
<td>150%</td>
</tr>
<tr>
<td>7 regional events</td>
<td>7 regional events</td>
<td>0%</td>
<td>-22%</td>
</tr>
<tr>
<td>1,058 mission days of TA</td>
<td>834 TA mission days</td>
<td>27%</td>
<td>120%</td>
</tr>
<tr>
<td>84 LTX days</td>
<td>92 LTX days</td>
<td>-9%</td>
<td>3%</td>
</tr>
<tr>
<td>974 STX days</td>
<td>742 STX days</td>
<td>31%</td>
<td>146%</td>
</tr>
<tr>
<td>$2.218 million budget</td>
<td>$1.864 million spent</td>
<td>19%</td>
<td>151%</td>
</tr>
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</table>
Resourcing of the Different Objectives No of Days

Objective 1: Strengthened Revenue Administration Management and Governance Arrangements
- Reform Strategy: 40 days
- Organizational Arrangements: 79 days
- Support Functions: 18 days
- Risk Management: 203 days
- Dispute Resolution: 18 days
- Tax Legislation: 172 days
- Taxpayer Base: 71 days

Objective 2: Strengthened Core Tax Functions
- Audit: 126 days
- Tax Payment: 146 days
- Taxpayer Services: 71 days
- Tax Filing: 112 days
- Tax Legislation: 172 days
- Taxpayer Base: 71 days

## Revenue Administration - FY2020 Planned Program

<table>
<thead>
<tr>
<th>Country</th>
<th>Plans and Reviews</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cook Islands</td>
<td>Review strategy, operational plans, functional structure, tax arrears and returns management, audit plan, taxpayer services</td>
</tr>
<tr>
<td>Fiji</td>
<td>CIS, self-assessment, tax rulings, IT quality review, risk management, arrears and returns management, industry partnership</td>
</tr>
<tr>
<td>FSM</td>
<td>Review reform progress and status of recommendations</td>
</tr>
<tr>
<td>Kiribati</td>
<td>Review modernization, CIS, tax arrears and returns management, taxpayer services, audit plan,</td>
</tr>
<tr>
<td>RMI</td>
<td>CIS, taxpayer registration processes, tax arrears and returns management, taxpayer services</td>
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</table>
# Revenue Administration - FY2020 Planned Program

<table>
<thead>
<tr>
<th>Country</th>
<th>Planned Program</th>
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</thead>
<tbody>
<tr>
<td>Nauru</td>
<td>Review of reform progress and organizational arrangements, core tax functions</td>
</tr>
<tr>
<td>Niue</td>
<td>Implementation of organizational structure, improve core tax functions, arrears and returns management, taxpayer services</td>
</tr>
<tr>
<td>Palau</td>
<td>Function-based structure, VAT implementation, arrears and returns management, taxpayer services</td>
</tr>
<tr>
<td>Samoa</td>
<td>CIS, industry partnership, arrears and returns management, audit, taxpayer service</td>
</tr>
<tr>
<td>Solomon Islands</td>
<td>CIS, Review of reforms, tax arrears and returns management, function-based structure, LTO, audit, modernization strategy, taxpayer service, VAT</td>
</tr>
</tbody>
</table>
Revenue Administration - FY2020 Planned Program

**Timor Leste**
Implementation of VAT, arrears and returns management, taxpayer services,

**Tonga**
LTO, CIS, industry partnership, arrears and returns management, audit,

**Tuvalu**
CIS, modernization plan, core tax functions, arrears and returns management, taxpayer services

**Vanuatu**
CIS, organizational reforms, taxpayer service, arrears and returns management, audit
Policy and Legal Reforms FY 2020

**Fiji**
- Finalize review of the VAT and Stamp Duty Acts

**Nauru**
- Pacer Plus mission

**Kiribati**
- Facilitate seabed mining and small business tax

**Solomon Islands**
- MTRS

**Niue**
- Renewal of Income Tax Act, Tax Administration Act

**Tonga**
- Finalize renewal of Consumption Tax Act

**Timor Leste**
- MTRS
In cooperation with PITAA, the following workshops are planned:

• Managing large taxpayers
• Introducing effective CIS
• Tax and social security data for national accounts
• Managing core tax functions – senior managers
• Audit managers workshop
• Management of debt and returns
• Management of taxpayer services