



# PFTAC Steering Committee

## March 15, 2017

Revenue Administration  
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# Revenue Administration – Program Delivery

- **38 Missions**
- **419 days**
  - 75 percent conducted by Short Term Experts
  - 25 percent by the Resident Advisor
- **Four regional workshops**
  - 85 staff trained
  - 329 training days delivered



# Revenue Administration – Tax Policy and Legal

- **Following significant achievements in FY2016 PICs continued to improve their legal frameworks**
  - Cook Islands
  - Fiji
  - Vanuatu
  - Nauru
  - Tonga
  - PNG

# Strengthening Management and Governance (1)

- **Fiji**
  - New Strategic Plan, new structure, risk assessment and planning division, compliance improvement strategy, compliance risk management committee, improved dispute resolution process
- **Niue**
  - Decision to implement a functional structure
- **Palau**
  - Functional structure introduced



## Strengthening Management and Governance (2)



- **Samoa**
  - A Compliance Risk Management Committee and data analysis team
- **Tonga**
  - A new function based structure and risk management unit
- **Vanuatu**
  - New function based structure
  - Governance and project management structure to facilitate legal and administrative reforms

# Risk Management

- **Fiji**
  - Risk based Compliance Improvement Strategy
  - Risk Assessment and Planning Team
  - Integrated risk management between tax and customs
- **Samoa**
  - Compliance Improvement Strategy and Industry Partnership initiative
  - New data analytics/risk management unit
- **Tonga**
  - Integrated risk management between tax and customs
- **Vanuatu**
  - Risk management unit incorporated into new structure

# Strengthening Core Tax Functions (1)

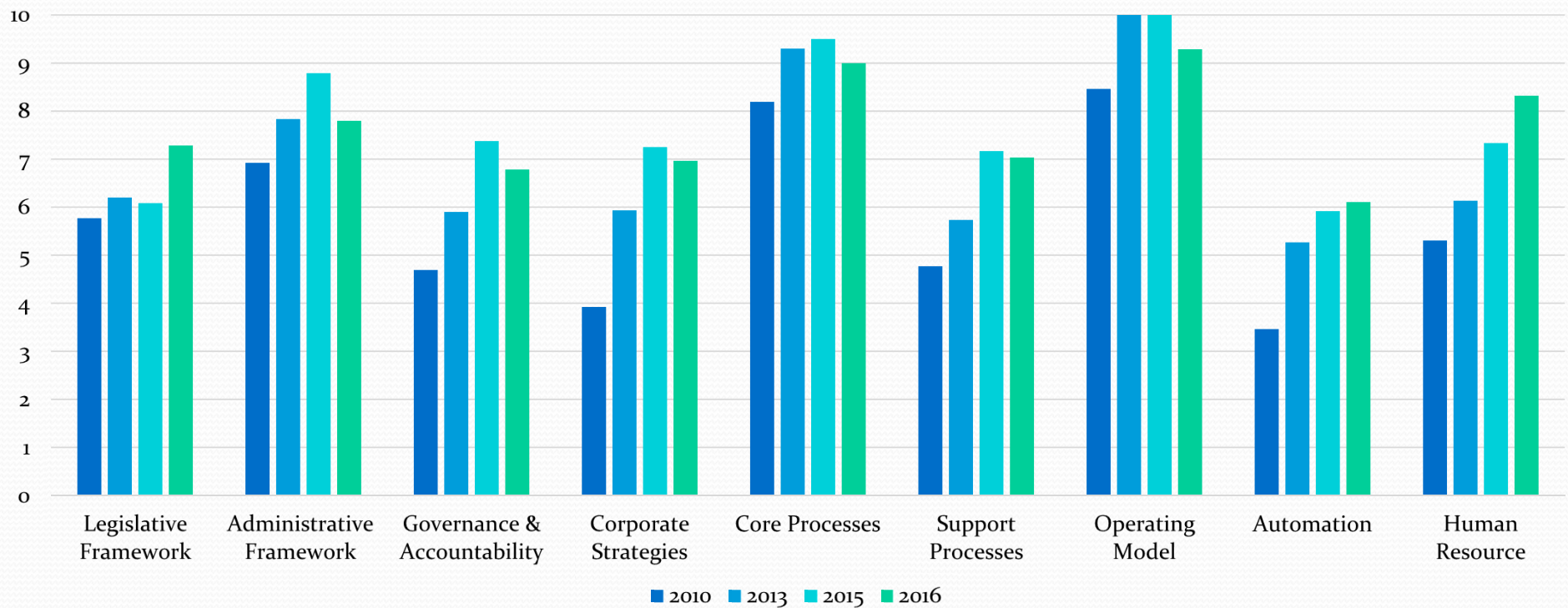
- **Fiji**
  - New taxpayer services division
  - Reengineered business processes for on-time filing and payment
  - Audit modernization plan
  - Performance management system to track efficiency of core tax functions
- **Kiribati**
  - Taxpayer services function strengthened
- **Republic of the Marshall Islands**
  - Plan to improve management of tax arrears and taxpayers services

## Strengthening Core Tax Functions (2)

- **Federated States of Micronesia**
  - Plan to improve the collection of tax arrears
- **Palau**
  - Redesigned core tax functions under a new structure
- **Tonga**
  - Strengthened taxpayer services
- **Vanuatu**
  - Redesigned core tax functions under a new structure



# PITAA Baseline Self-Assessment Results 2010-2016



# Support for Regional Activities

- **Pacific Island Tax Administrators Association (PITAA)**
  - PFTAC support
    - Strategic Plan (2016 – 2020)
    - Funding/part funding for regional training initiatives
- FY 2018 – Support PITAA to become a recognized tax administration association
  
- **PFTAC/OCO strategic Relationship**
  - Supporting the development of integrated (tax and customs) compliance improvement strategies
- FY2018 – Expanding the focus on compliance risk management.

# Revenue Administration Priorities for FY2018

- Strengthen revenue administration management and governance arrangements (Fiji, Kiribati, RMI, FSM, Niue, Palau, Samoa, Tuvalu)
- Strengthen core tax administration functions (Fiji, Kiribati, RMI, FSM, PNG, Niue, Palau, Samoa, Tonga, Vanuatu)
- Promote TADAT and ISORA as valuable tools to improve revenue administration



**Questions?**